

THE TENANT or his guests must not disturb, bore, endanger or cause nuisance to the neighbors, nor use the premises for acts contrary to morality or the law. **It is forbidden to walk on the neighboring private grounds and to make noise likely to inconvenience the neighbors after 21 hrs. Any complaints from neighbors will result in the immediate cancellation of the refund of the security deposit.**

During his stay, **the tenant is responsible for the property and its contents** in an exemplary state of cleanliness. Upon departure, all objects must be in their original state and location. If the bedding option has been chosen for a surcharge, the washing of linens, towels and bedding is the responsibility of Chalets Arseneault. Any premature wear, breakage or damage will be replaced and / or repaired by the owner at the expense of the tenant. The tenant must inform the owner of any damage, minor deterioration, breakage or anomaly. He must also declare it before leaving.

CLEANING AND MAINTENANCE: The cleaning and maintenance service is done during the change of tenant between 12 pm and 18 hrs. **Departure time is 12 pm for all tenants.**

- Fireworks are **prohibited** at all times.
- Please note that all our cottages are classified as **non-smoking**.
- Pets accepted under conditions; mentioned when renting (\$ 10 / day per animal). Always under supervision, attached to the outside and the feces must be picked up before your departure.
- **No pets are allowed in the spa or pool** (cleaning fees and fees for new filters extra).
- If the SPA or swimming pool needs to be drained (glass breakage, excessive dirt, etc.) an additional charge of \$ 250 will be applied to the tenant's expenses + the technician's fees (time and equipment if necessary).
- The number of occupants mentioned when signing the contract must be respected. If people are added the tenant is obliged to inform Chalets Arseneault.
- It is strictly forbidden to have in your possession and to use weapons including paint-ball and rifle.
- The minimum age for groups of young adults is 25 years and over.
- **Partys are prohibited**. The purpose of our facilities is first resort, rest and tranquility. Any music or sound that can be heard beyond the boundaries of the field is prohibited. Chalets Arseneault preaches respect for the neighborhood.
- We have wood for an additional fee of \$ 40, if the tenant and his guests want to make a campfire or use the fireplace or indoor wood stove. It is strictly forbidden to use wood, cut trees, even dead branches on the ground or around the installations.
- In case of uncontrollable circumstances such as a power failure, internet failure, cable TV or phone, **Chalets Arseneault is not responsible for the inconvenience.**
- No compensation and / or refund will be granted to the tenant for a late arrival, an early departure and / or an error of date on the part of the tenant.
- Please read the instructions and instructions regarding the use of SPA and swimming pool. They are displayed on a wall near the installations.
- We are not responsible for accidents, lost or stolen items.
- It is your responsibility to call us 2 days before your rental to take possession of the door entry codes and the alarm system.
- All prices may be subject to change without notice.
- The first payment is immediate (and not refundable) and the second payment is made 30 days before your arrival (non-refundable).

THE TENANT agrees to indemnify and release the LESSOR from any liability for obligations, losses or damages resulting from harm or injury caused or suffered on the premises rented by the TENANT, the occupants or the guests, or resulting from the lack of caution, negligence or misconduct of persons entering, occupying or visiting the rented premises. **The owner will not be held responsible for medical expenses or any other liability for damage or injury sustained on the premises.**

The security deposit will be returned after checking the cottage upon your departure. Only if the cottage is restored in the same state as its possession (clean without any breakage) and there is no complaint from the neighbors.

This contract signed by the tenant and the **first payment** must be received by mail at **reception@chaletsarseneault.com within twenty-four (24 hrs) hours of receipt of this by the tenant**, otherwise the owner will suspend the reservation and will make the rental period available.

THE TENANT who violates the terms of this lease will immediately be refused the occupation of the premises and must repair any damage at his own expense, whether caused by the occupant or his guests.

Signature customer : _____

Date : _____

Contract Number : _____